

## Introduction to Bar Operations

This 5 Day Introduction to Bar Operations Courses will give you the practical hands on approach to the day to day operational skills required to perform the duties in a Licensed Venue in Queensland.



### They will learn:

- Customer service skills
- Equipment knowledge
- Product knowledge
- Receive and process drinks orders
- Mix drinks
- Pour beer
- Make cocktails
- RSA Program
- RSG Program

### Who should do this course?

- Food and Beverage Attendants
- Liquor Retail Staff
- Gaming Venue Attendants